



Dear Guests!

*We warmly welcome you to the Apartman Hotel!*

We would like to provide you with some important information.

*We wish you a pleasant stay and relaxation in our hotel!*

ATM: Located next to the entrance of Building A and next to the main entrance of Bükfürdő Thermal & Spa.

Bathrobe, bicycle rental, storage for bikes: rental option at the reception.

Beverage offer in the room (for a fee)

Blood pressure monitor: In the rooms/ blood pressure monitor available free of charge at the reception.

Calvados Café & Drink Bar: next to the reception

Central safe: at the reception, we provide this service free of charge, we couldn't be responsible for valuables left in the room.

Ceragem-E massage in building "A": appointment and more information at the reception

Chair in the bathroom for request

Check-out: until 10 A.M., late check out depends on the availability

Computer using assistance: Please contact for help to the reception

Copy, scan, printing: pricelist at the reception

Crib, chair, tub, potty for baby: demandable at the reception

Credit cards accepted: Visa, Amex, EC/MC, Maestro

Currency exchange: the nearest office is located next to the summer entrance of Bükfürdő Thermal & Spa.

Daily towel change for request

Dogs and other pets: Enabled, but only in designated units in building B, C and D.

Electric current voltage: 220V

Emergency exit: Please consult the Emergency Evacuation Plan displayed on the entrance door of each unit.

Excursion and cultural programs: published in each building on the information board, more information at the reception

Extension cord: available at the reception

Extra duvet, blankets, pillows: available at the reception.

Hygiene/vanity products (toothpaste, toothbrush, shaver accessories): for request at the reception

Internet terminal: building "A" next to the reception (free of charge)

Iron and ironing board: for request at the housekeeping between 08:00am-11:00am

Ironing and laundry service: please contact the reception (pricelist and laundry bag in the room)

Linen change: one time a week

Lost and found: Please contact the reception

Luggage service: for request aviable

Luggage room: next to the reception

Massage in building "A": appointment and more information +36 30 855 2707

Microwave: in the room

Non-smoking: smoking is prohibited in the hotel area

Parking: parking is available next to each building. Please leave the parking ticket provided by the receptionist on arrival behind the windscreen of your vehicle. We

inform you that the parking places are not guarded, please do not leave any item of high value in your vehicle.

Pharmacy: Bük, Eötvös str 6.

Phone: Calls may be initiated directly from our room: For further information, prefixes and area codes please consult the Phone Information sheet available in your room. Public phone at the reception.

Playground: Behind the building "A". To be used under adult supervision only.

Playroom: in building "A" on the groundfloor and in building "C" on the first floor we are waiting for our "little" guests. Please keep the policy.

Public library: Bük, Eötvös str 11.

Public transport timetable (train, bus): published in each building on the information board, more information at the reception

Repairs/maintenance service: Should any device be out of order or fail to operate properly in your unit please contact the receptionist.

Restaurant Rózsakert: Behind the building "B".

Room cleaning: we clean daily the rooms btw. 8:30 A.M. to 15:00 A.M. if you don't take the cleaning, please hang a card (do not disturb) on the door handle.

Room keys: To be claimed at the reception. Please be prepared to present your keycard to the attending receptionist.

Safety and security: Please always close the main entrance of the building. Please also close all ground-floor windows of your unit if you leave the apartment.

Safety cameras: the main entrances of each of four buildings of the hotel, reception and public areas are observed with safety cameras.

Salt camber in building "A": appointment and more information at the reception. Try it!

Sewing kit: available in the room and at the reception

Shoe cleaning accessories: in your room or more accessories at the reception for request

Scales: for request at the reception

Spa entrance ticket: at the reception

Sport facilities: Nordic Walking stick, Outdoor table tennis, Skittles, Badminton

Surgery: phone number: 1830

Television: the list of TV channels is in your room. You may watch all the channels of cable network in the lobby of each building. The remote control is at the reception.

TouchGameTable: located in Building A.

Umbrella: for request at the reception

Universal adapter: at the reception

Wakeup call: for request at the reception, phone number: 7, 8

WI-FI: Free wireless internet access in all buildings and rooms

We hope to see you next time!